

## Advance information on improvements to the electricity network

During 2020, SP Energy Networks will be investing in the electricity network and infrastructure in the Gatehouse area.

The Fleet Valley has been designated an area of natural beauty and a visual amenity site. As such SP Energy Networks has committed to removing some of its overhead line infrastructure as part of our essential reinforcement works to further enhance the natural beauty of the area. This work is critical to ensure continued delivery of a reliable, consistent and safe electricity supply - which we know you rely on now more than ever.

- Initially, we plan to replace a number of our network assets in the Fleet Valley area. The first stage of work being undertaken includes replacing some of the heavy construction overhead lines/poles with a new underground cable. The planned start date for this work is Monday 22<sup>nd</sup> June 2020 in the Fleetside area of Gatehouse and, from 6<sup>th</sup> July, onto the B796 Gatehouse to Creetown road.
- This work will not require any access to or work on individual properties.

**This work will continue during the existing COVID-19 lockdown and will be performed in line with the safety guidelines outlined by the Government.**

## For further information:

During the works, there will be local representatives on site to help the community.

We are unable to host a drop-in session due to the current restrictions but if you have any queries about these works, please contact one of our local representatives:

- Michael Cunningham - 07595 014737
- Andy Pirrie - 07753624571



## What to expect

### Traffic in your area

You may experience an increased presence of our vehicles in your local area.

There will also be the need to set up some temporary traffic control measures; the location of these measures on the B796 will move throughout the duration of the works. This has been agreed with the local authority roads department.

We appreciate this work is likely to cause some inconvenience, but assure you we will make every effort to programme the work carefully to keep any disruption to a minimum.

Your patience and cooperation while we undertake these works is very much appreciated.

We're working  
24/7 to keep your  
electricity flowing



# About us

SP Energy Networks is responsible for the overhead & underground power lines and substations in your area. We're dedicated to delivering a safe and reliable electricity supply 24 hours a day, every day of the year.

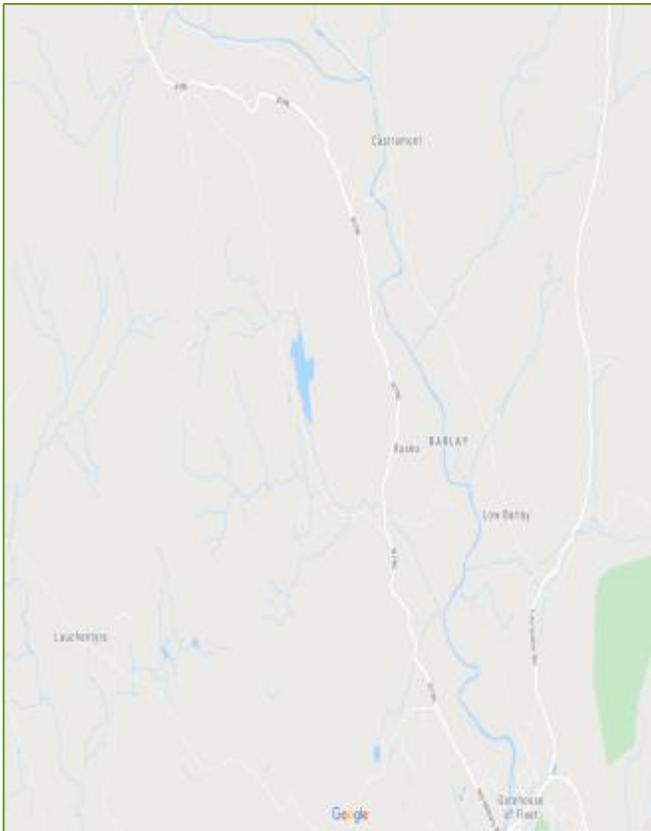
We are continuously investing in the network in Dumfries and Galloway, which leads to fewer and shorter interruptions during extreme weather conditions.

The planned visual amenity work being undertaken in the Fleet Valley amounts to an investment by SPEN of more than £1m. This is an investment that hopefully benefits the whole community and adds to the beauty of the landscape, which in turn supports tourism and the economy throughout the area.

## What you can expect from us

**We will keep you informed and involved when our work will affect you. We will:**

- Explain the scope of our work and expected timescales
- Communicate with the community during site works, outlining progress and timescales while providing resolution to any issues that arise.
- Ensure you know how to contact us.



## Need a little extra help

Are you dependent on special medical equipment, chronically sick, disabled, or have some other special needs you would like us to consider? Or do you know someone else who is?

If so, sign up for our Priority Services Register:

- We'll proactively contact you if we know of a problem in your area.
- We'll keep you informed with regular updates and we can work with external agencies who may be able to assist.
- If you want extra security, we can agree a password with you, which we will use if we need to call on you.

**You can register via our website [www.spenergynetworks.co.uk](http://www.spenergynetworks.co.uk) or by calling us on 0330 1010 444**

**We appreciate your patience and cooperation while we modernise your local electricity network. Thank you.**